TERMS & CONDITIONS & SHIPPING POLICY SUMMARY

FOR US AND INTERNATIONAL PURCHASES

DELIVERY TIMES (ONLINE OR OFFLINE PURCHASES)

CONSIDERATIONS

- Seller ships (see table shipping times below) after receiving the payment (PayPal*, electronic transfer or credit card. 100% prepay unless otherwise accepted and approved at the sole discretion of ERBESSD-INSTRUMENTS. All EI-Series, SBS-Series, and orders with values in excess of $10,000 require a minimum of 50% prepay. All International Orders require 50% prepay without exception. All Travel & Living Expenses and Training engagement require 100% prepay without exception. Maximum Net 30 on any remaining balances.
- All items are tested and checked before shipping.
- The shipping cost DOESN'T INCLUDE import taxes.
- The transit time depends directly on the country of destination and the courier service used.
- Delivery times may vary, especially during peak seasons.
- 10 Days Worry Free Guarantee- if after giving us the opportunity to solve any technical deficiency on the product and the customer is dissatisfied, the product can be returned (DigivibeMX only) for a full refund less 10% of restocking fee and shipping costs.

SHIPPING TIMES

<table>
<thead>
<tr>
<th>SBS SOFT BEARING SUSPENSIONS (SBS SERIES)</th>
<th>DIGIVIBE &amp; ACCESSORIES</th>
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<tbody>
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<td>Seller ships within 2-4 weeks after receiving cleared payment.</td>
<td>Seller ships within 1-5 days after receiving cleared payment.</td>
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<tr>
<th>BALANCING MACHINES (EI SERIES)</th>
<th>PHANTOM &amp; WISER</th>
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<tr>
<td>Seller ships within 4-6 weeks after receiving cleared payment.</td>
<td>Ask for quote.</td>
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RETURN POLICY

- After receiving the item, it must be returned within the next 10 days, with all original accessories and packaging, such as:
  — Box, bags and/or labels.
  — Accessories (as cables, sensors, etc.) — Manuals and warranty card.
  — Gifts and additional items.
- Buyer must pay the return shipping cost without any exception.
- Refund will be given as money back or item exchange (buyer’s choice) less restocking fee of 10% & shipping cost.
- The refund policy DOESN'T include banking and exchange commissions.

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1-877-223-4606 International Toll Free
ERBESSD INSTRUMENTS warrants to Buyer that the Goods (including any software supplied with the Goods, which Software License and Buyer’s rights there to is set forth below in Section 6) sold hereunder will be free from defects in material and manufacture at the time of title transfer under normal use and service, provided that ERBESSD-INSTRUMENTS liability and Buyer’s exclusive remedy under this warranty is limited to the repair or replacement, at ERBESSD-INSTRUMENTS discretion, of Goods that do not conform to the description set forth below in Section 6. In no event will Buyer be entitled to damages, whether direct, indirect, incidental, special, exemplary, punitive or consequential, including lost profits, arising out of or in any way connected with receipt, possession or use of the Goods. In no event will ERBESSD-INSTRUMENTS or any of its Affiliates be liable for any loss of profits or for any other indirect, special, incidental, consequential or punitive damages, whether or not arising from ERBESSD-INSTRUMENTS or any of its Affiliates’ negligence, actual or imputed, strict tort liability or breach of warranty. The remedies of the Buyer shall be limited to those provided herein to the exclusion of any other remedies, whether at law or in equity, including but not limited to any equitable or injunctive relief, and Buyer agrees that all such remedies are the exclusive remedies available to the Buyer for any and all causes of action, whether in contract or tort, that arise out of or in any way are connected with the receipt, possession or use of the Goods. The limitations of liability set forth in this Section shall apply, without limitation, to the extent that the Goods are purchased, used or paid for by or on behalf of a government, whether the government is federal, state, local or otherwise.

WARRANTY: ERBESSD-INSTRUMENTS warrants to Buyer that the Goods (including any software supplied with the Goods, which Software License and Buyer’s rights there to is set forth below in Section 6) sold hereunder will be free from defects in material and manufacture at the time of title transfer under normal use and service, provided that ERBESSD-INSTRUMENTS liability and Buyer’s exclusive remedy under this warranty is limited to the repair or replacement, at ERBESSD-INSTRUMENTS discretion, of Goods that do not conform to the description set forth below in Section 6. In no event will Buyer be entitled to damages, whether direct, indirect, incidental, special, exemplary, punitive or consequential, including lost profits, arising out of or in any way connected with receipt, possession or use of the Goods. In no event will ERBESSD-INSTRUMENTS or any of its Affiliates be liable for any loss of profits or for any other indirect, special, incidental, consequential or punitive damages, whether or not arising from ERBESSD-INSTRUMENTS or any of its Affiliates’ negligence, actual or imputed, strict tort liability or breach of warranty. The remedies of the Buyer shall be limited to those provided herein to the exclusion of any other remedies, whether at law or in equity, including but not limited to any equitable or injunctive relief, and Buyer agrees that all such remedies are the exclusive remedies available to the Buyer for any and all causes of action, whether in contract or tort, that arise out of or in any way are connected with the receipt, possession or use of the Goods. The limitations of liability set forth in this Section shall apply, without limitation, to the extent that the Goods are purchased, used or paid for by or on behalf of a government, whether the government is federal, state, local or otherwise.